## **Martin County Transit**



Our Mission Statement:

Working together, hand in hand, to provide safe, reliable, and efficient transportation to the citizens of Martin County, to improve their quality of life.

#### SUMMARY OF SERVICES

Martin County Transit (MCT) is a public transportation system that operates as a branch of the Martin County government, with funding assistance from the state and federal government. The system operates a fleet of 13 vehicles, including specially modified vans and LTV vehicles to accommodate the elderly, and/or physically challenged.

Currently transportation services are provided Monday – Friday 3:30 am to 5:00 pm (A Saturday service is provided for dialysis riders and employment transportation riders). We currently transport to any employment site in Martin County for the first shift. We are in the process of working on later evening routes for second and third shift employment sites. We have one route to the Perdue Plant in Lewiston that has been approved at an affordable rate.

### Assistance Programs:

Medicaid Transportation – for any person that receives full coverage of Medicaid Services in North Carolina he/she can ride Martin County Transit for free to a Medicaid covered treatment or service. Call the Martin County Department of Social Services at 1-252-789-4460 about Medicaid Transportation eligibility.

**EDTAP-** (Elderly and Disabled Transportation Assistance program) The program provides low cost transportation to persons who are 65 years of age or older. It also provides assistance to persons under age 65 who have a verified disability. Their assistant will ride for free with them. This program helps people to get to the grocery store, hair dresser, educational, and to other sites in the community to improve their quality of life.

**EDTAP Fare Exemption Policy** – This policy was adopted by our Martin County Commissioners on February 14, 2018. With this exemption people who have EDTAP will not pay any fare to go to medical or mental health appointments. (These persons do not have Medicaid for assistance.)

**Employment Transportation** - This is a low cost assistance program designed to get workers to the employment sites. (This is provided by the ROAP grant- Rural Operating Assistance Program)

**RGP Transportation** – (This is Rural General Public) Anyone can ride to anywhere in North Carolina where MCT safe routes are established. Our routes are always open to the public. We are not a charter service, but a public transportation service.

- Anyone in Martin County can ride to anywhere in North Carolina where MCT safe routes are established.
- Martin County Transit is a demand response public transportation provider that provides a "curb to curb" service.
- The curb to curb transportation service starts at and finishes with the curb where the rider is picked up from or discharged to.
- ADA Transportation services are provided for persons who have physical or mental challenges.

- Martin County Transit has 13 vehicles in its fleet. The system has four 25 foot light-transit vehicles (All are lift-equipped), Two 20 foot light-transit vehicles (both are lift-equipped), two twelve-passenger standard vehicles (neither have lifts), two mini-vans (each have ADA ramps), and three conversion vehicles (Two are lift-equipped).
- Martin County Transit operates 8 vehicles, Monday through Friday, between the hours of 3:30 AM and 5:00 PM. The system provides employment, medical, nutrition, recreation, shopping, educational, human service, and general public transportation services.
- MCT provides General Public Transportation to all citizens of Martin County. This is a state supported program where anyone who is a resident of Martin County can themselves purchase transportation services.
- Citizens can ask about agencies in the community that pay for transportation. (A list of agencies is below.)
- For efficiency purposes, multiple clients from the general public are generally picked-up on the same trip / route.
- <u>Call in at least 3 days in advance for out of county transportation trips.</u> Seating is arranged on a first come
  first served seat availability basis. A 3 day notice is required also for Medicaid Transportation funded trips.
- To cancel transportation call Martin County Transit at 252-789-4390.

Martin County Transit currently provides services for the following agencies:

- Martin County Department of Social Services
- Martin County Aging and Adult Services Department
- Martin-Tyrrell-Washington Regional Health Department
- Veterans Affairs
- SSI (Supplemental Security Income)
- Physicians East Center for Infectious Disease
- Marion Shepherd Cancer Center
- Leo Jenkins Cancer Center
- General public

#### Inclement Weather

Martin County Transit will use good judgment to limit or cancel scheduled trips when hazardous conditions or severe weather is occurring. MCT observes the local school board policy for closing due to weather conditions.

#### TAB meetings:

The Martin County Transportation Advisory Board meets quarterly at the MCT building located at 205 East Main Street Williamston, N.C. These meetings are on the fourth Wednesday of February, May, August, and also the second Wednesday in November (due to Holiday). The meetings are at 12 noon and last about an hour.

All other Additional information about transportation services can be found at the NC Department of Transportation, Public Transportation Division: <a href="https://www.ncdot.gov/nctransit/">https://www.ncdot.gov/nctransit/</a>

Frank Halsey Jr. can be contacted to make presentations to various civic and church groups. His direct number is 1-252-789-4462. His email address is <a href="mailto:frank.halsey@martincountyncgov.com">frank.halsey@martincountyncgov.com</a>

For all of your transportation needs call Martin County Transit at <u>252-789-4390</u>.

TDD/TTY Number: 1-800-735-2962



### Martin County Transit Fee Schedule

Reserve your ride by 12 noon the business day before your appointment by calling MCT at 789-4390.

#### Definitions:

"One way trip" is a trip to "one stop". MCT picks you up, and takes you to your designation, and drops you off. There is no return trip back.

"Round Trip" means that the MCT bus will pick you up then take you to your designation, and take you back home. (The cost for a round trip will always be more than a one way trip.)

Trips generated inside the city limits of Williamston are \$2.00 per stop (one way trip). A round trip within Williamston city limits is \$4.00.

Trips into Williamston from 2 miles outside the city limits of Williamston is \$3.00 one way trip, and \$6.00 for the round trip.

# Ride anywhere else in Martin County for \$5.00 one way and \$10.00 round trip.

There are buses running in Williamston Monday thru Friday. (Seats are available)

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Buses are running <b>Robersonville to Williamston</b> Monday thru Friday.	\$5.00 one way	\$10.00 round trip.	
Buses are running <b>Bear Grass to Williamston</b> Monday thru Friday.		\$10.00 round trip.	
Description ! To Tip		\$10.00 round trip.	
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Round Trips from N	Martin County to:	Round Trip Cost:
Ahoskie*	(Bus Route one day per month)	\$40.00
Bethel	(Bus route two days each week)	\$25.00
Chapel Hill**	(As needed basis)	\$75.00
Durham**	(As needed basis)	\$75.00
Edenton	(As needed basis)	\$40.00
Greenville	(Monday thru Friday bus routes)	\$25.00
Lewiston-Woodville	(Perdue plant route. Monday thru Saturday. Four rider minimum	1) \$10.00
Plymouth	(Bus Route on two days per week)	\$20.00
Raleigh**	(As needed basis)	\$75.00
Rocky Mount***	(As needed basis)	\$50.00
Tarboro***	(As needed basis)	\$25.00
Washington	(Bus Route on three days per week)	\$25.00
Windsor*	(Bus Route one day per month)	V25
Wilson	(As needed basis)	\$20.00
	(1 10 1100000 00010)	\$40.00

For one way trips to these cities the cost will be half of what you see posted above. \* The Windsor and Ahoskie bus run is on one route. \*\* The Raleigh, Durham, and Chapel Hill bus run is on one route. \*\*\*The Tarboro and Rocky Mount bus run is on one route. (You will be traveling with other passengers on these routes.) The number of bus routes per week is subject to increase that are going into the counties that border Martin County as employees use the system to get to work. Expanded routes within Martin County will include employment routes to local businesses, and factories. Expanded routes also contain riders going to doctor's appointments, and other obligations. Please call Martin County Transit for trip dates to the farthest cities. Trips to the farthest cities can be booked up to three months in advance of the appointment. The rates listed above apply to all ROAP subsidized trips for RGP, EMPL, and EDTAP riders. Rates are for individuals who do not receive transportation assistance from any human services agencies.